

## What happens next?

If we did things well, thanks for letting us know. We will share with the area that it is about.

If things could have been better we will be back in touch with you (if that is what you'd like us to do).

## Contact details

To contact consumer feedback at Health New Zealand Hawke's Bay

**Email:** [feedback@hbdhb.govt.nz](mailto:feedback@hbdhb.govt.nz)

**Online:** [www.hawkesbay.health.nz](http://www.hawkesbay.health.nz)

**Phone:** 0800 000 443 or 06 873 4877

**Freepost:** Fill in this form and freepost it to us.

## Need further advice/support?

**Independent, confidential, free services:**

**Nationwide Health & Disability  
Advocacy Service**

06 835 1640 or free call 0800 555 050  
PO Box 819, Napier 4140

**Health and Disability Commissioner**  
0800 11 22 33. PO Box 1791, Auckland

**For complaints involving health  
information:**

**Privacy Commissioner**  
0800 803 909  
PO Box 466, Auckland

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HEALTH NEW ZEALAND HAWKE'S BAY

REPLYPAID AUTHORITY NUMBER 496



Consumer Feedback Team  
Health New Zealand Hawke's Bay  
Private Bag 9014  
Hastings 41 56



## Tell us what matters to you

Feedback, compliments  
or complaints

## He tino taonga ō whakaaro ki a mātou

We will listen to what you tell us and share themes with health professionals and consumer groups who can help make changes happen.

If you have a problem you want sorted straight away, please talk with the staff caring for you or ask to speak with a manager in that area.



Health New Zealand  
Te Whatu Ora

